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Serial No. 09/880,740

Application of: Scott D. Ritche

Filed: June 13, 2001

Art Unit: 2145

Examiner: Duong, Thomas

Attorney Docket No. P5664

For: AUTOMATED OPERATIONS AND SERVICE MONITORING SYSTEM FOR  
DISTRIBUTED COMPUTER NETWORKS

Confirmation No.: 5874

Customer No.: **32658**

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1. Amendment in response to the Office Action dated March 10, 2005.

on 7 June 2005  
Date

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Client Reference No. 80168.0227

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Via Facsimile**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Serial No. 09/880,740</b> <b>Application of: Scott D. Ritche</b> <b>Filed: June 13, 2001</b> <b>Art Unit: 2145</b> <b>Examiner: Duong, Thomas</b> <b>Attorney Docket No. P5664</b> <b>For: AUTOMATED OPERATIONS AND SERVICE MONITORING SYSTEM FOR DISTRIBUTED COMPUTER NETWORKS</b>	<b>Confirmation No.: 5874</b> <b>Customer No.: 32658</b>
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**AMENDMENT****MAIL STOP AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed March 10, 2005, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.